DIRECT-TO-YOUR-DOORSTEP DELIVERY

Once your doctor prescribes NERLYNX[®] (neratinib) and submits your prescription, you will get a phone call to start the delivery process. The number may be an 800 number or another one that is unrecognizable to you, or it may even come up as potential spam. But this call is critical to confirm your prescription before you can get the medicine. A specialty pharmacy will ship NERLYNX directly to your doorstep. **NERLYNX is not available at your local drugstore.**

Here's how it works:



1. Prescription is sent

Your doctor will submit your prescription information to either a specialty pharmacy or the Puma Patient LynxTM support program.



In addition to NERLYNX, your doctor will also likely prescribe loperamide (Imodium[®]), an antidiarrheal, to help manage the side effect of diarrhea during the first 2 months.



2. A phone call is made

A representative from the specialty pharmacy or a Puma Patient Lynx Oncology Nurse Advocate will process the prescription and call you to arrange for delivery.

If you haven't received this call within a few days of your doctor's appointment, reach out to your doctor's office to follow up.



3. NERLYNX is shipped

Once all the details have been confirmed, NERLYNX will be shipped directly to your home.



If your NERLYNX hasn't arrived within 5 days after your call, contact your specialty pharmacy or Puma Patient Lynx.



APPROVED SPECIALTY PHARMACIES

Six different specialty pharmacies are available to deliver your NERLYNX® (neratinib) to you:

AcariaHealth™

T: 1-800-511-5144 acariahealth.com Hours of operation: M – F, 8 AM – 10 PM EST

Accredo[®] Health Group, Inc.

T: 1-877-732-3431 accredo.com Hours of operation: M – F, 8 AM – 11 PM EST

Biologics, Inc.

T: 1-800-850-4306 biologicsinc.com Hours of operation: M - F, 8 AM - 8 PM EST

CVS Caremark[®] Specialty Pharmacy

T: 1-844-239-4761 cvsspecialty.com Hours of operation: M – F, 8:30 AM – 8:30 PM EST

Diplomat[®] Specialty Pharmacy

T: 1-877-977-9118 diplomatpharmacy.com Hours of operation: M – F, 8 AM – 11 PM EST Sat, 9 AM – 5 PM EST

Onco360®

T: 1-877-662-6633 onco360.com Hours of operation: M – F, 8 AM – 7 PM EST Sat, 9 AM – 2 PM EST

PumaPatientlynx^{**}

Once your doctor prescribes NERLYNX, Puma Patient Lynx offers programs and services that provide ongoing education and financial support. Contact a Puma Patient Lynx Oncology Nurse Advocate to learn more. T: 1-855-816-5421 nerlynx.com Hours of operation: M - F, 9 AM - 8 PM EST



